

4/24/2020

### **Duke VQA Notification Regarding Shipping and Controls**

Due to COVID-19 the Duke VQA team is unable to ship controls and panels at this time. Increased restrictions, decreased flights, and country lockdowns are preventing delivery of shipments. The inability to ship may result in sites running out of VQA controls needed for HIV-1 Quantitative RNA and Qualitative Nucleic Acid protocol testing. We have contacted both NIAID and the HIV-1 clinical networks and we are discussing the best course of action if the shipping problems continue for an extended period of time. We apologize for any inconvenience this may cause.

In the meantime, if a lab runs out of VQA controls, the lab may be able to still submit data for clinical trials at the discretion of the networks and NIAID. Instructions for submitting data to Frontier Science without VQA controls are listed below.

### **INSTRUCTIONS FOR REPORTING CLINICAL TESTING DATA IF A LAB RUNS OUT OF CONTROLS**

#### **LDMS**

- Labs submitting data via the LDMS system, will need to contact LDMS User Support by phone: (716) 834-0900 x7311 or email: [ldmshelp@fstrf.org](mailto:ldmshelp@fstrf.org) to obtain an override code
- Enter the override code into LDMS before reporting results

#### **DSS**

- Labs submitting data via the DSS or eCRFs systems can proceed as normal
  - Override code is not needed.